Quality Assured Care Learning

Government Recommended

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StarTraining

Developing professional excellence

# Understanding Workplace Culture

At National Star, we know that a strong and supportive workplace culture sits at the heart of outstanding care and support. Our Understanding Workplace Culture course is designed specifically for registered managers who want to lead teams with confidence, clarity and purpose.
Delivered by National Star's experienced training team, this interactive workshop explores what culture looks like in practice and how it shapes the everyday experience of both staff and the people you support. Through guided discussion, reflective activities and practical tools, you'll examine the factors that help a culture to thrive,and the early signs that something may need attention.

**Course Details:**

**Target Audience:** Managers, deputy managers, team leaders, nominated individuals and professionals involved in service development, quality assurance, or operational oversight.

**Delivery Format:** Attend an open course at National Star in person or online **or** Book a bespoke workshop delivered at your workplace**.** Sessions can be tailored to your organisation.

**Length of Course:** 6 hours in person
4 hours online

**Learning Outcomes**

**By the end of this course, participants will:**

- Develop a clear understanding of what culture is
- Understand the relationship between culture, values and vision
- Understand approaches for assessing culture and steering action
- Understand simple rules for turning values into action
- Gain awareness of a range of activities for developing culture

**Why Choose This Course?**

- Practical, interactive learning
- Real examples from adult social care settings
- Tools you can take back to your service
- Strengthens both compliance and growth mindset
- Builds leadership confidence and strategic awareness